

# Research on the Construction of Smart Sports Service Platform of Urban Community

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## Abstract

With the development of network information technology and the big data era, network intelligent products have appeared in the public view, and they can often quickly solve the problems people face in life. The urban community smart sports service platform is an intelligent product that can solve life problems. The development and management of urban community services is an important topic in life. We often see fitness equipment, badminton courts, swimming pools, etc. in the community. As an important part of residents' healthy lives, everyone will choose to do some appropriate sports, but will give up because too many people gather, and the number of people and exercising times will decrease over time. The construction of smart sports service platforms can observe data in real time, which is of great significance for improving the participation and physical health levels of community residents. This article explores how to use technological means to provide personalized, convenient and all-round sports services to promote the physical and mental health development of community residents by studying the construction of urban community smart sports service platforms.

## Keywords

Urban community, smart sports, service platform.

## 1. Introduction

With the continuous development of urban community construction and the improvement of facilities within the community, network information technology is being integrated into our lives. While improving community facilities, it has aroused residents' enthusiasm for sports. There will be possibilities of time conflicts and venue conflicts. In order to improve the quality of residents' healthy lives and sports, the construction of smart sports service platforms has become an effective way. We will explore the background and significance of the construction of urban community smart sports service platforms, and introduce the research purpose and improvement methods of urban smart sports service platforms.

## 2. The development status of smart sports

### 2.1. Coverage and usage rate of urban smart sports service platforms

The number of users and activity levels in different cities may be affected by various factors, such as local sports culture, economic development level, education level and city size. Therefore, by analyzing the number of users and activity levels of current mainstream smart sports service platforms in various cities, as well as the characteristics of user groups, such as age, gender, sports preferences, health awareness and digital literacy, etc., it can help us further understand the popularity and audience characteristics of the platform in cities. Such analysis

helps platforms formulate more precise promotion strategies, optimize service content, and provide users with a more personalized sports fitness experience.

## **2.2. Services and functions provided by the platform**

Urban smart sports service platforms provided various services, for example, users can query and book various sports venues in the community through the platform, including gymnasiums, swimming pools, basketball courts, badminton halls, etc., which can help users to quickly book venues for sports activities. The platform can provide dynamic information about local sports events so that users can understand event details, such as results and rankings. Users can interact with each other on the platform, share fitness experience and publish activity information by establishing a fitness enthusiast community in order to promote communication and interaction between sports enthusiasts. According to the user's interests and preferences, the platform pushes relevant sports events, fitness information and health tips to the user, and provides personalized sports service recommendations.

## **2.3. Social interaction and user engagement**

We can research the degree of social interaction on urban smart sports service platforms and deeply understand the communication and interaction between users, the activity level of online communities and the richness of user-generated content through various data collection and analysis methods. The research adopt quantitative and qualitative research methods, including user behavior data analysis, user surveys, social media content analysis, etc., to fully assess the platform's role in promoting user participation in urban sports activities and events. When analyzing the interaction between users, we pay attention to behaviors between users such as comment interaction to understand their social activities on the platform. At the same time, we study the activity level of online communities, including the frequency of user participation in discussions, the diversity of topics, the amount of interaction with posts, etc., in order to evaluate the impact of the platform on building a healthy exercise community and atmosphere of mutual encouragement.

# **3. The significance of urban community smart sports service platforms**

## **3.1. Providing convenient sports service channels**

Through the urban smart sports service platform we create, residents can choose venues based on their spare time to enter the platform. The platform will control the number of people in real time according to the venues booked by each user. When the number of people in the venue reaches the upper limit we set, the selection will be closed and the appointment method will be opened in order to wait for other residents to finish exercising before reminding the next resident to enter. Real-time viewing of personnel in the sports field provides residents with the most favorable news for residents to choose.

## **3.2. Promoting the improvement of sports participation of community residents**

Smart sports service platforms can send venue messages to residents. Residents can choose to enter the venue according to their personal habits or suitable times. The platform will also provide rich and diverse sports activity information, and promptly convey daily sports projects and goals to residents, attracting residents with the same hobbies to participate together. The platform also has management functions to facilitate community administrators to promptly discover problems or accidents and resolve them quickly to avoid accidents. The platform sends sports style language every day to encourage community residents to actively participate in sports, thereby improving participation.

### **3.3. Meeting diversified needs by personalized sports services**

The platform can design special fitness plans based on individual physical condition, goals and preferences, and then adopt targeted aerobic exercise and strength training plans. Sports learning guidance can also be provided according to individual sports level and interest. It can also provide sports consulting and suggestions for individuals, including how to choose sports projects suitable for themselves and reasonably arrange training plans and nutrition and diet. The development of personalized sports services enables everyone to enjoy the fun and benefits of sports better and meet the diverse needs of different residents.

### **3.4. Establishing a community sports data center to provide references for urban planning**

Physical information can be input into the smart sports service platform. The platform can arrange appropriate courses according to the physical condition of residents and control the physical condition of everyone to make exercise most efficient. The platform uses AI to intelligently analyze data. According to the information provided by residents, data is analyzed so that everyone can observe how much has changed every day and what benefits exercise has brought to the body. By collecting and analyzing sports health data of community residents, the smart sports service platform can establish a community sports data center to provide scientific basis for urban planning and policy making.

## **4. The construction path of smart sports service platform**

### **4.1. Market research and demand analysis**

Urban community smart sports service platforms need to integrate physical data of community residents and provide beneficial sports activities for residents based on platform data, and share information with other related data to achieve information sharing and resource sharing, including sports organizations, academic research institutions and related companies. The well-integrated data can be used for various purposes, such as analysis and prediction of sports events, assessment and recommendation of personal health management. First of all, market research is needed to understand the sports and fitness needs and habits of urban residents, as well as their expectations for smart sports services. This can be done through questionnaires, key interviews, data analysis and other means.

### **4.2. Use of scientific and technological methods**

Smart sports service platforms should make full use of modern technological means such as artificial intelligence, big data analysis, cloud computing, Internet of things technology, mobile applications, social media and online communities. Through cloud computing and big data technology platforms, large-scale sports data can be processed, stored and analyzed to obtain exercise data needed by residents. Mobile apps provide convenient access for users to view personal health data and participate in sports activities anytime, anywhere, thereby improving user participation rates and enabling continuous enhancement of community residents' exercise. Social media and online communities enable residents to find friends with common interests. Overall, improving the network intelligence level of sports service platforms can provide more detailed and personalized services.

### **4.3. Optimization after user's feedback**

The smart sports service platform will have a user feedback section. While paying attention to user experience when the platform is launched, changes will be made based on user feedback, such as designing simple pages, enlarging font options that can be used by the elderly, pop-up windows of encouraging words when entering the platform, using intelligent customer service and manual customer service to meet different people's needs. Users and creators

provide feedback from different perspectives to optimize platforms, improve residents' usage rates, provide personalized services and thereby increase user satisfaction.

#### **4.4. Promotion and community interaction**

In order to attract more users to join our platform, we need to carry out effective publicity and promotion through various channels. First, we will focus on online promotion. We will release carefully designed advertisements and content on social media platforms to attract potential users' attention. Secondly, offline events are also an important way to attract users. We plan to carry out publicity activities in surrounding communities, such as street promotions, so that we can communicate face-to-face with potential users and they can better understand our platform and establish trust. In addition to traditional publicity methods, we also plan to strengthen the interaction between the platform and users by organizing various sports activities. We will hold some sports activities such as basketball games and tennis games to attract users.

### **5. Challenges and coping strategies**

#### **5.1. Challenges brought by technological development**

With the rapid development of technology, new technologies and platform functions are constantly emerging, which may lead to outdated or insufficient existing platform technology to meet user needs. The strategy to address this challenge is to constantly pay attention to and research the latest technological trends, and timely upgrade and update platform technology to ensure that the platform always has advanced functionality and user experience. The smart sports service platform involves the collection and storage of a large amount of user data, so data privacy and security have become important issues. To address this challenge, the platform needs to establish strict data privacy protection measures to ensure the safe storage and transmission of user data. With the rapid development of technology, users' needs for urban smart sports service platforms are also changing, hoping that the platform will become more comprehensive and convenient. The platform needs to promptly understand the needs and feedback of users, collect user feedback through user surveys, data analysis and other means in order to provide functions and services that better meet user needs. At the same time, the platform quickly adjusts the operation method and strategy to adapt to the needs of different users.

#### **5.2. Improving community residents' participation**

Multiple channels should be used to publicize smart sports service platforms, including community publicity columns, social media, emails, etc. It can cooperate with community activities, such as sharing platforms when the community holds sports meetings. publicity display areas can be set up at event sites to introduce smart sports service platforms to residents and provide registration and usage guidance. We can organize offline promotion activities, such as publicizing our platform around communities. In these activities, the functions of smart sports service platforms can be demonstrated and on-site registration and experience can be provided to attract residents to participate. We can encourage residents who have already used smart sports service platforms to share their experiences and benefits. Reward mechanisms can be set up on the platform to give active users some rewards to encourage them to continue exercising and introduce more people to use the platform. User feedback mechanism should be establish to promptly pay attention to users' needs and opinions, and the functions and services of the platform should be continuously improved. Improving users' sense of participation and satisfaction will help increase their awareness and participation of the platform.

Through research and practice, the construction of smart sports service platform in urban communities can promote the sports participation and healthy development of community

residents. However, in the process of construction, there are a series of challenges, which require the joint efforts of science and technology and community residents to realize the sustainable development of the smart sports service platform in urban communities.

## Acknowledgements

Research on the construction of Smart Sports Service Platform of Urban Community (Innovation and Entrepreneurship Project of College Students in Heilongjiang Province, Number: S202310223074).

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