

Study on the present situation and countermeasures of university volunteer service—— Take north China electric power university as an example

Qiang Cheng^{1, a,*}, Yiwen Li^{1, b}, Zhipeng Chai^{2, c}

¹School of Economics and Management, North China Electric Power University, Baoding 071000, China.

^a2606635215@qq.com, ^b*1411612874@qq.com, ^c691851310@qq.com.

Abstract

Volunteer activities in colleges and universities is an important part of social volunteer activities, for the cultivation of the contemporary college students social responsibility and dedication that has very important significance, and today's colleges and universities volunteer service is facing volunteer professional ability insufficiency, the information exchange such outstanding problems as not enough clear 'tropism and voluntary service. Strengthening the training of volunteers' professional ability, establishing relevant information exchange platforms, and establishing some public platforms to publicize volunteer activities to change the status quo of volunteer utilitarianism are all important attempts of north China electric power university on the innovation and reform of volunteer activity management services.

Keywords

Volunteer service, Existing problems, Solution strategy.

1. Introduction

In recent years, with the improvement of the quality of the whole people and the quality of life, the consciousness of volunteering and giving love has been strengthened, and the number of people participating in it has increased. Meanwhile, colleges and universities have gradually taken "volunteering" as a standard to judge the ideological and moral quality of college students. With more and more college students participating in volunteer service, the volunteer group is indeed expanding and the service objects are also expanding, but the existing problems are gradually exposed. To this end, the author took north China electric power university as an example, through the north China electric power university students respect the elderly service, volunteer teaching service and cultural tourism service and other field research and research problems, hoping to find the current problems and put forward solutions.

2. Volunteer activity practice survey ——take the nursing home for example

2.1 Background

Now a fast-paced high pressure of the social environment, many young people are busy with work and can't have enough energy to care for the elderly, so many people will choose the old man to the nursing home care, to relieve the pressure of life, although the old man than working with children get along with better quality of life, but has a big gap in spiritual culture, the nursing home life is too boring, spiritual needs difficult to satisfy. However, it is unrealistic to solve this vacancy only in the nursing home, because some of the investment will be large and there are differences between people, so it is difficult to achieve good results. Therefore, various volunteers from the society are needed to help fill this vacancy and bring spiritual satisfaction to the "left-behind" elderly in the nursing home. And college student volunteers are one of these volunteers, college students have young vitality, will bring youth to the elderly active, at the same time with a variety of skills of college students are not a few, compared with the social people more care about the interests of money. But students also

there are some problems at the same time, contemporary college students mainly even some 00 after 90, and the old man there is a big gap, way of thinking, there is great gap between the two sides, so it is difficult to get along together will inevitably college students it is difficult to walk to the old man, it is very difficult, and the old man had easily accepted this part of the volunteer group.

In order to solve these problems, we decided to go deep into the social volunteer service practice first, to participate in the investigation, together to baoding city toutai xingyue nursing home.

2.2 The controlled process

First of all, we followed the volunteers to the tou tai xingyue nursing home in tou tai village. The nursing home is located in the village, which is relatively remote and occupies a small area. There are only a few simple fitness equipment, but other infrastructure is quite complete. Activities before the start of the volunteers in the face of the strange old man in the yard, mostly produced the cowardly performance, under the conducting channel, head of the activity was unfolding, the volunteers into groups to find the old man, take the initiative to chat with old man, according to the old man's needs, there are only patience to listen to the old man broadly about their young, and some with the old man played chess, some nails for old people do some simple personal hygiene clean up, but there are also a few volunteers in front of the door for a long time, did not dare to take the initiative to contact with the old man, until the campaign manager repeatedly urging will dare to summon up courage to contact with old people. And the old people's attitudes towards volunteers are also different. Some old people are eager to pull volunteers into their own room, with endless words, but some old people are far away with words to scold volunteers away from themselves. Even in such a complicated atmosphere, the volunteer activity was over after an hour and a half.

2.3 Conclusion

1. There is a process from strangeness to familiarity when volunteers get along with the elderly. Most of the volunteers are shy about the activities themselves, but they are ambivalent about doing them.
2. The mode of volunteers getting along with the elderly is monotonous, lacking some reasonable ways to meet the psychological needs of the elderly.
3. The nursing home does not trust the volunteers, so it is difficult to accept the volunteers without professional skills and give them more in-depth work.
4. Voluntary activities are superficial, without going deep into the heart of the elderly, understanding the needs of the elderly and then solving the problem.

3. Analysis of existing problems and causes of voluntary activities in north China electric power university

3.1 Volunteers lack perseverance and professional service ability

Volunteer service is is not easy, need to pay a certain amount of time and experience, and the need to hold on for a long time will have a better effect, and college students understanding does not reach the designated position, after the participation is very easy to lose interest, and choose other activities, it is hard to put the volunteering stick and this leads to a lot of volunteer activities always three days fishing two days the net, it is very hard to be server with effective help for a long time. In addition, because the main form of college students college students to participate in volunteer service or through school volunteer organizations, rarely can come into contact with the society on a few more professional volunteer organization, and the campus community unprofessional, it will be very hard to accept some skills among students of the class training, lack of professional knowledge, so when involved in voluntary service can only do some simple surface kung fu, that influence volunteer effect, can not get positive feedback recipients of volunteers, enthusiasm will be badly affected.

3.2 Poor communication of volunteer information

First, it creates a problem of matching supply with demand. Most voluntary organizations always do their own work behind closed doors when carrying out voluntary activities, which results in some popular special education centers, nursing homes and other places frequently visited by local

universities, providing services that completely exceed the demand, while some smaller or more remote places requiring voluntary services are ignored. Second, it also makes the idea and practice of the docking problem. Some small voluntary organizations have a very good direction of activities, but because of the small number of people can not achieve; Some large voluntary organizations have limited activities, but there are a large number of idle volunteers. Such a lack of connection leads to a huge waste of resources of college student volunteers, which cannot be allocated rationally.⁴

3.3 College students' cognition of voluntary service is not enough and their behavior is utilitarian

"Volunteer service" this is a not bad circumstances, to use its own rich time and experience to help those in need, the college students to participate in volunteer service, although are not on the server for any reward, but some students to participate in the activity the purpose of which is behind the "volunteer time", it is an honor, but at the same time is also a kind of material temptation, because a lot of colleges and universities have add this item to the assessment and evaluation of the scholarship of the points in the project, it is the only part of the trend of the students to participate in the volunteer services, and this part of the students' enthusiasm is not high, mostly just want to fish in troubled waters, Affect the mentality of others, resulting in the spirit of volunteerism is not good, can not adhere to the long-term.

3.4 The social trust of college students' volunteers is generally low.

In the course of the investigation, we also found that the director of the recipient institution had a distrustful attitude towards the young volunteers of college students. Most of them believe that volunteers take part in voluntary activities to satisfy their curiosity and fulfill the school credit requirements, and they think that they can't do useful substantive behaviors. In addition, the quality of college volunteer societies is uneven, so it is difficult for them to judge whether the societies have the ability to volunteer. Some organizations will only assign volunteers some superficial work after accepting the help, which results in the lack of achievement after the completion of the activity and discourages the enthusiasm of volunteers. Since some organizations refuse to allow volunteers to volunteer, there is a phenomenon of "more wolves and less meat" in the volunteer activities in universities.

4. Relevant solutions

4.1 Strengthen the training of volunteers

Strengthening the training of volunteers can be realized through a variety of ways, among which the most extensive and most recognized way for college volunteers is the internal training of volunteer societies. Students who have participated in this activity for many times directly impart their most profound experience and experience to them, which is not only closer to their reality, but also more familiar with their habits and recognition in the way of schoolmate chat. In addition, you can also ask teachers in some schools for advice, such as asking social work teachers in the department of law and politics to teach students some communication skills.

4.2 Use the Internet to transmit voluntary information

The Internet, a powerful media tool, can help volunteer information transfer well, through which volunteer information exchange service group and WeChat public account platform can be established. The purpose of the volunteer information exchange group is to solve the second problem caused by the mismatch of volunteer information. The main purpose of the volunteer information exchange group is to contact relevant voluntary organizations, including the leaders of voluntary activities of the department and the university. The purpose is to promote the development of voluntary organizations and solve the temporary shortage of volunteers. In addition, the multi-party conversations of volunteer leaders can broaden their vision of volunteer activities, thus giving rise to new directions of activities. Establish a public account. It is committed to passing on voluntary information, helping the connection between voluntary supply and demand, and creating a better voluntary atmosphere. The first part is about the introduction of successful volunteer service cases,

the second part is about the transfer of volunteer information, such as introducing some special volunteer service websites, which have information about recruiting volunteers and so on.

4.3 To improve the management level of college students' cultural volunteers

The first is scientific recruitment and selection. Colleges and universities should establish a standardized selection system, select college students who have good ideology and morality, have certain talents and are willing to sacrifice their own time and energy to engage in cultural volunteer service to join the team of cultural volunteers, and combine the majors and interests of college students cultural volunteers with the positions they serve, so as to carry out diversified selection. The second is the perfect record and evaluation. Colleges and universities should establish archives of college students' cultural volunteer service, record in detail the service intention, service duration and evaluation information of volunteers, and establish a talent pool of cultural volunteers to meet the individual needs of cultural volunteer service projects. In addition, the evaluation of college students' cultural volunteer service should not only be based on the length of volunteer service, but also include the satisfaction index, and actively explore the multi-evaluation mechanism of volunteer service.

4.4 Schools and society should provide a platform for volunteers to serve.

After the volunteer passes the training and examination, the next step is to formally participate in the volunteer service. To complete a good volunteer volunteers efforts alone is not enough, also need the support of school and society, the school should be encouraged to volunteer community need recipient body contact with the outside world, but not just a student in the output, instructors should also go to a field observation recipient organizations, to communicate with head, find problems and solve problems. With the improvement of the volunteer service level of college students, the society should also accept this group of vigorous young people, so that they can help others to be happy in the volunteer service, to achieve a win-win situation.

4.5 Establish a platform for mutual assistance and communication between colleges and universities

First all of your colleges and universities there are volunteer resources statistics, tidy your current service groups, then statistics on communication platform between colleges and universities, unified deployment arrangement, for the past repeat undertake reasonable allocation through high service groups, extra volunteer assigned to a new place, college volunteers as a whole in the face of the whole city is the service object, rather than the individual one by one, greatly to avoid repetition and useless volunteer activities At the same time, colleges and universities can regularly exchange the experience of current voluntary activities through the exchange platform to avoid making the same mistakes, and at the same time, they can learn from each other and improve the experience together.

4.6 Increase the publicity of outstanding voluntary groups

College students volunteer volunteer activities are mostly spontaneous docking with the social, professional and rationality, by increasing propaganda to outstanding volunteer groups, volunteer activities, the head of the common learning organizations, and then absorb the experience, to imitate, can improve the professionalism of college students volunteer activities and rationality, reduced the likelihood of detours, after a period of volunteer activities, summarized exchanges together again, and then continue to learn good outstanding achievement and experience of volunteer groups, will eventually own volunteer groups into a more professional volunteer groups.

5. Conclusion

Voluntary service for college students is an effective carrier of ideological and political theory courses in colleges and universities and an important way to promote the traditional Chinese virtues. Local colleges and universities should make full use of their resource advantages to provide guarantee for the development of college students' cultural volunteer service. At the same time, in the process of promoting the prosperity of socialist culture and building a strong socialist culture, contemporary college students should live up to the expectations of The Times, the party and the people, give full

play to their cultural capabilities, and actively participate in voluntary cultural services, so as to achieve harmony between self-development and social development.

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